



Started in 2014<sup>[1]</sup>
Startup company based in California, USA<sup>[1]</sup>







Uses B2C delivery - customer places order on a company website, Piggyback will deliver the product for that company

Allows these e-commerce companies to offer same day delivery services Intra-urban delivery

#### **Creation Pole**



Customers order their items through a Piggyback ecommerce partners website or app



Anyone can sign up to be a driver (non professional couriers only)



Approved drivers set their schedule for when they want to deliver

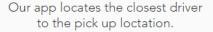








Customers place an online order on your app or website.



Track your order in real time and text or call your driver.

Get your delivery within minutes, we're on the way.

#### **Creation Pole**

Georgia Tech

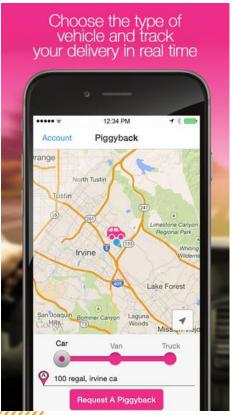
Piggyback app locates the closest driver to deliver each order

Driver confirms they want the delivery, then customer confirms they want that driver

Customer is able to track order and text/call driver during delivery

Package is delivered on the same day as the order

Company rates Piggyback service through the app



CREATING THE NEXT®



## Revenue Model and Value Proposition

Customer pays each e-commerce company for shipping (cost will vary by company)<sup>[2]</sup>
Receive quicker delivery than they normally would
Each e-commerce company pays Piggyback for delivery services (fixed price model)<sup>[2]</sup>
Company saves resources by letting Piggyback handle transportation
Gains customers with ability to offer same day delivery
Gains ability to track packages<sup>[2]</sup>



# Stakeholder pole

Senders - any e-commerce company that partners with Piggyback Recipients - customers of partnered e-commerce companies in major US cities Couriers - anyone can sign up to be a courier online, approved couriers deliver for as many hours in a week as they sign up for





#### **Business Oriented model:**

Objective is to make money through partnerships with e-commerce companies by giving them the ability to compete with same day delivery

Focused on making delivery faster to save people time and increase online sales to partner companies



# Market segment and position

Offers for a variety of small e-commerce companies across the US Similar size to the biggest competitors (Deliv, Shipster, Zipments, Kanga Technology)<sup>[3][4]</sup>

Company	Revenue
Deliv	\$2,000,000
Zipments	\$1,400,000



### References

- 1. https://www.crunchbase.com/organization/piggyback-technologies#/entity
- 2. https://www.piggyback.co/
- 3. http://www.buzzfile.com/business/Deliv,-Inc.-650-924-1270
- 4. <a href="https://datafox.com/zipments">https://datafox.com/zipments</a>