

## **Business Model**

#### Creation

- Description of the package
- Match between carrier and sender
- Carrier picks up the package and delivers it

#### **Character**

- Community oriented
- Safe, fast and personalized service
- Rating system

#### Offer

- Peer to Peer
- Intra-urban service in less than 24 hrs.

### **Stakeholder**

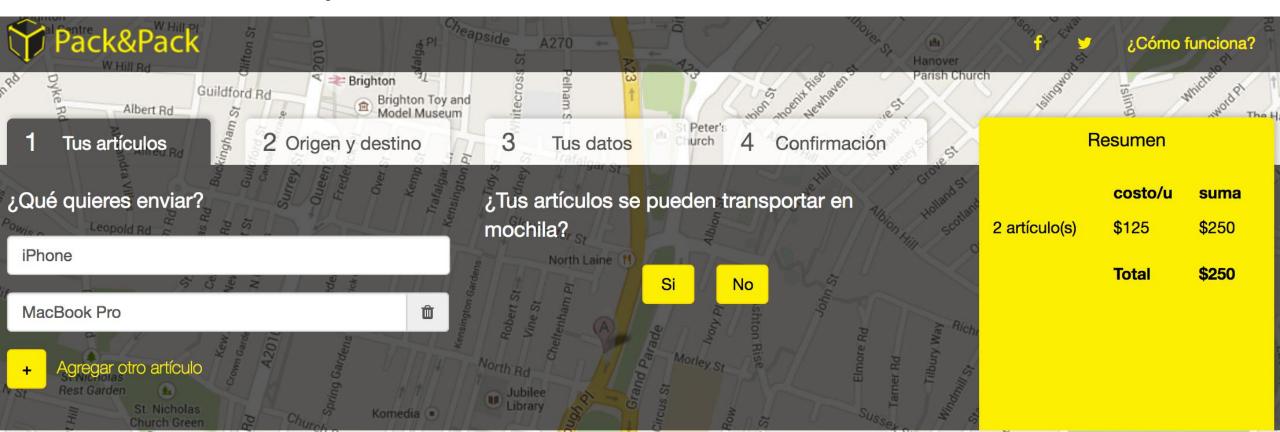
- Commuter couriers
- Sender and Receiver are private individuals

### Revenue model

- Fixed Prices
- Additional fees for delivery and pick-up

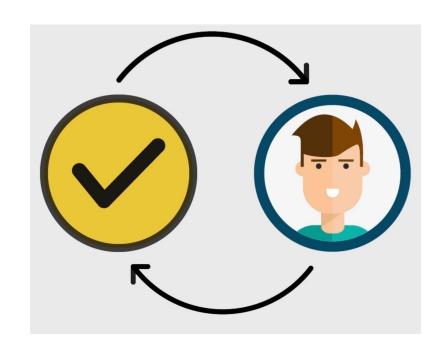
## Offer - What is Pack&Pack?

- Pack&Pack is a Peer to Peer market
- Move items between 6 cities of Mexico in less than 24 hours
- You can ship all kind of items



## Creation - How does the business operate?

- Customer defines what is going to send, from where, what is the delivery address and if the items fit in a regular backpack.
- The delivery task is matched with a certified courier and the customer pays.
- The items are delivered in the defined address or at a meet point inn less than 24 hrs.
- The sender can rate the courier



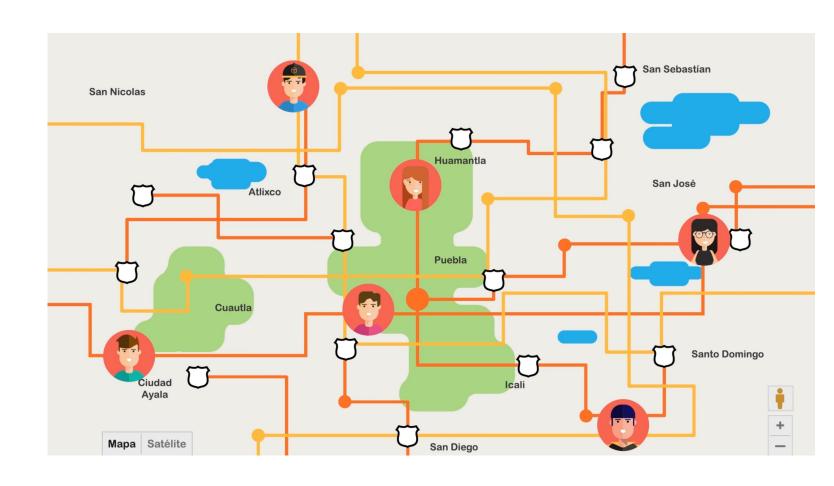
### Revenue Streams

- Fixed price model: 150 MX pesos per item sent.
- Additional charges if sender wants package pick up and delivery, instead of meeting at a meet point. 50 MX pesos for pick up and/or delivery to address.



### Stakeholders

- Commuterscouriers: travelersthat are opportunistcouriers
- Sender: Private individual
- Receiver: Private individual



### Character



- Community oriented company based on the collaborative economy
- 3 main value propositions: safe, fast and personalized service
- Couriers will make money, travel, meet and help people, and take care of the environment

# App Analysis and Communications System

- App: No app. Mobile version of the webpage is the same that desktop version, but adapted to smaller screens.
- Communication system: Everything is via email. Senders don't need an account.
  Couriers need to be certified by the company



# Steps to send a package:



## Market Traction & Business Performance

- No information at all of the business performance
- Facebook and LinkedIn activity has dramatically decreased in the last 8 months.
- They originally offered deliveries between 6 cities, now they are just offering between 2 cities through the web version.