# CROWDSOURCING HONESTBEE

Gao, Steven Silva, Edson



### WHAT IS CROWDSOURCING?

"Type of participative activity in which an individual, an institution, a non-profit organization, or company proposes to a group of individuals of varying knowledge, heterogeneity, and number, via a flexible open call, the voluntary undertaking of a task."

(Jean-Francois Rouges and Benoit Montreuil, adapted from Estelles-Arolas and Gonzalez Ladron)









## **Business Model**

#### Offer

P2B2P service with main focus in Singapore, Hong Kong, Taiwan, and Japan.

## Revenue Model:

Revenue is generated base on commission through partnership with local supermarkets and stores

#### Creation

Web & App based interface that allows shoppers to purchase grocery from their local stores. Online payment transactions (Credit, Debit) Updates via text, phone, email.

#### **Character**

Mission: To create sustainable and profitable jobs

Values: Giving back to the society through fast

Values: Giving back to the society through fast and convenient grocery delivery

#### **Senders**

Part-time shoppers shop from the local supermarkets and then transfer to logistics partners for delivery

#### Recipients

Online Shoppers in the local area

#### **Couriers**

Shop by part-time shoppers and deliver by logistics partners

Source: https://backpackbang.com/



#### Business Model

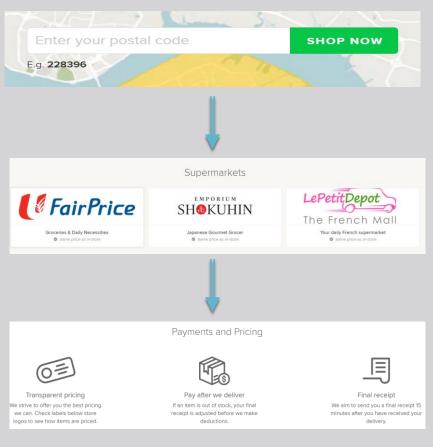
Honestbee provides a platform for customers to shop from multiple stores in one order. Trained concierge shoppers handpicks the groceries and then transfers to local logistics partners for delivery.

Honeybee offers same day 1-hour delivery and free delivery service if the order amounts to more than \$30 per store. If an item were out of stock, concierge shopper would call customers to suggest a substitute or refund. A payment is charged after all of the items are delivered.

#### Value Proposition

Honestbee empowers the community by providing a technology platform that nourishes caring and entrepreneurship

## Apps & Comm System (Receivers)

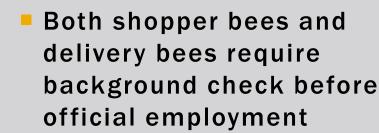


- Receivers can easily navigate the web/mobile application in 4 steps:
- 1. Enter the current address
- 2. Shop at multiple stores and add items to the cart
- 3. Live tracking and updates from shoppers to customers. Substitute items if original orders are unavailable
- 4. Payment goes through the web/mobile application once the ordered items are delivered

## Apps & Comm System (Shoppers/Shippers)



- Shopper bees get paid up to \$11/hr for shopping at the local store at their own schedule.
- Delivery bees (carriers) get paid up \$22.2 an hour to deliver groceries to customers







Get paid weekly

Keep your budget in check with weekly
and timely pay.



Work close to home
Choose from one of our 23 hubs in
Singapore.

### **Traction in the Market**

- \$15Million in Series A funding from 5 investors in 2015
- more countries are added in service in Asia in 4 years
- 90K unique monthly website visitors
- of the site traffic from the last 3 months is from direct visit
- page views per user in the last 3 months

### REFERENCES

- https://honestbee.com/
- https://techcrunch.com/2015/10/20/honestbee/
- http://www.siteworthtraffic.com/report/honestbee.com
- https://www.techinasia.com/honestbee-series-a-funding