

## ABOUT

- GoPeople is a B2P/P2P delivery service that utilizes runners (couriers) and tracking technology to provide parcel senders fast and reliable delivery.
- <u>Founded:</u> 2014 (as People Post)
- <u>Headquartered:</u>Sydney,AUS
- <u>Cities served:</u> Intra-Urban & Inter-Urban between major Australian metro areas (plans to expand globally)

#### Character

Business Control

Efficiency



### WHAT IS GO PEOPLE?

Like you, we were sick of traditional couriers being unreliable and difficult to deal with ... So we created an alternative.



Post a job in minutes and broadcasted instantly



Runner takes your job and starts delivering



Track your parcel at every stage of the delivery journey



Only pay when your job is completed with on screen signatures

### **Operations differentiators:**

- Uses proprietary routing and grouping algorithms tracking with GPS tech for visibility
- Parcel service offered 24/7
- Runners bid for job on the application and GoPeople selects most suitable runner

# COURIERS

- Non-professional dedicated runners
- Runners must pass ID verification and deposit a security bond for trust verification
- Runner positions open to those who own a vehicle, bicycle, or Opal (subway) pass
- Suburbs/cities they choose to service are "subscribed" to through runner interface



Runner profiles give a brief description, customer rating, number of items delivered, social media profiles, and modes of transportation

## **REVENUE MODEL**

- Fixed Price
- Incremental costs determined by:
  - Package type
  - Urgency
  - Distance
- Customers can retrieve quick quotes for estimated delivery prices or complete a form for more detailed quote
- Runners receive 85% of delivery fee





## **BUSINESS PERFORMANCE**

- Average 10,000 deliveries per month
- 83% month-to-month growth
- 2016 Raised \$2 million + AUD in 2 rounds of funding used for marketing and sales
- Additional 825,000 AUD funding used primarily for advancing technology within the GoPeople applications

## **APPLICATION PERFORMANCE**

- GoPeople utilizes GPS tracking and instant communication
- Separate Runner and Sender app
- Recipients have ability to track packages in real-time
- Website provides statistics on total number of runners
- Customers have option to "save" favorite runners



Two separate applications give senders (left) the ability to track packages and runners (right) the option to choose jobs that best suit their needs

**GO**PEOPLE

Browse

Shifts

\$30.95

\$25.95

\$14.95

\$21.95

\$25.95

\$25.95